

## Strategic - Music survey

Updated February 2020

## Sample and basis of this report

This is the third of three samples generated from an on-line panel.
Comparisons with older samples (CATI) are limited however individual samples are compared with individual month samples (300) and 'rolling' 600 samples. This update is based on the results of the full 900 sample.

There is little significant change between the WHK (cume) results in all three monthly samples however the variations in TSL means that some of the share results do vary from period to period.

The main comparison in this report is the 'full' sample of 900 people with the 2019 sample of 600 reported in December.

For simplification, comparisons and trends in this report now compare online samples with online samples

Key results:

Life Radio:
As expected, there is little substantial change in these latest results, however results for Life Radio are positive. There has also been growth for Krone Hit as it seems that the station is attempting to broaden its music appeal to older listeners.

WHK remains stable compared to the last result
Marktanteil is slightly better with improvement in the 25-34 age group
Heavy (2+) listener share is also better and is now around 20\%
Conversion remains low at 36\% largely because of an underperforming morning show and as a result making it more difficult to dominate share, especially during the day.

The age (WHK) profile for Life Radio is still centred in 25-44 however on these results listening share (Marktanteile) improves with a more even 25-44 profile

Overall and morning show listening is still dominated by Ö3 - as a result most related images are also dominated by Ö3

Issues for Life Radio:

| Results |  | Consequence |
| :---: | :---: | :---: |
| Conversion remains low at 36\% i.e. <br> the majority of the station's cume <br> (WHK) is made up of secondary <br> listeners |  | Listening can be overly impacted by <br> the listening patterns of the station's <br> P2 listeners - mainly changes on Ö3 |
| Morning show share shows some <br> improvement since the last result, <br> but share is still below overall D/P <br> share |  | Better Morning show share will lead <br> to stronger conversion and more <br> stable share for Life Radio |
| P1 Morning Show images (Best <br> Morning Show) is better but is still <br> low at 53\% |  | P1 listeners are the 'barometer' for <br> the development of the Life Radio <br> show |
| Retention is lower in daytime - Life <br> Radio must improve daytime <br> retention or attract more daytime <br> (heavy) listening as morning show <br> does not deliver enough listening <br> to days |  | The objective is to improve <br> conversion - and retention of <br> existing listeners |

Life Radio - positioning

- Images most associated with Life Radio:

| Total |  |  |
| :---: | :---: | :---: |
| Music |  | Morning Show |
| Mix Old \& New Music Musicmix - nice memories Up to date and 80s / 90s | Ö3 still leads in these categories however Life Radio has a strong association | Morning Show Fun / entertaining Reliable traffic Morning show good info Morning Show Best |
| Life Radio WHK |  |  |
| Music |  | Morning Show |
| Music Mix (good memories) Best Music 90 s 80s Variety 2000s and songs from past 10 yrs improves | Most music images are unchanged since November. <br> "Recommend to a friend" improves | Fun/entertaining MoShow improves - however still slightly below Ö3. |

Other stations

## Ö3

While Ö3 is still the dominant station the individual monthly results show a better result for Ö3 in November - the latest result is back at the previous (October) level which means that a number of results for Ö3 are a little lower.

Ö3 still dominates morning show listening and images - what is interesting however is that the station has a dominant position for traffic and weather - both of these are very high on 'importance' for listeners in the Life Radio target.

Music images and associations for Ö3 remain broad however Life Radio is in a relatively good position relative to Ö3 for 'mix', 90s and 80s music.

## Krone Hit

Increases for Krone in November are still consistently in these latests results. Krone competes most directly with Ö3 as the choice for new music, current hits (hits from today) Morning Show appeal is growing among the 14-34 age group.

## Radio Arabella

Results for Radio Arabella are stable - the station has an older profile and images are strongest among 50+ listeners. Growth by Radio Austria is likely to impact Radio Arabella more than Life Radio

Tracking overview

## CROSS-CUME

2020


|  | KRONE HIT | $\begin{gathered} \text { LIFE } \\ \text { RADIO } \end{gathered}$ | Ö3 | $\begin{gathered} \text { Ö2/ } \\ \text { Ö2 OÖ } \end{gathered}$ | ÖSTER REICH 1 | RADIO ARABELLA | FM 4 | RADIO AUSTRIA |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CUME: KRONE HIT |  | 55 | 80 | 19 | 7 | 25 | 15 | 13 |
| CUME: LIFE RADIO | 52 |  | 77 | 23 | 10 | 29 | 16 | 13 |
| CUME: Ö3 | 49 | 51 |  | 20 | 8 | 20 | 14 | 10 |
| CUME: Ö2 | 40 | 52 | 66 |  | 16 | 31 | 16 | 15 |
| CUME: ÖOSTEREICH 1 | 33 | 55 | 64 | 38 |  | 35 | 38 | 20 |
| CUME: RADIO ARABELLA | 52 | 65 | 67 | 31 | 14 |  | 17 | 21 |
| CUME: FM4 | 46 | 52 | 70 | 24 | 24 | 26 |  | 19 |
| CUME: RADIO AUSTRIA | 61 | 64 | 76 | 34 | 18 | 48 | 29 |  |

## WEEKLY CUME



The 2018 result is still CATI based however the elements of this survey period are very consistent

## WHK/CUME: age groups

(Feb 2020)


## CUME: 25-44 age groups



Ö3 cume is greater among males than females. Both Life Radio and Krone Hit attract substantial listening in the 25-44 age groups.
Life Radio cume in this age group is evenly divided between males and females
listening share
(Marktanteil)

## listening share: total



Although Life Radio share improves there is still a massive gap between Life and Ö3 with more than double the Life Radio Share

Marktanteil/Share: age groups
(February 2020)


## listening / not listening:

Radio \& non-Radio listening: Feb 2020


## listening / not listening:

| Listen by Daypart |  | Audio used | Listen by Daypart |  | Audio used | Listen by Daypart |  | Audio used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Listen: } \\ \text { 06-08 } \\ 72 \% \end{gathered}$ | $\begin{aligned} & \text { 06-08: No } \\ & \text { Audio } \end{aligned}$ | 72 | $\begin{gathered} \text { Listen: } \\ 0800-1000 \\ 50 \% \end{gathered}$ | 08-10: No Audio | 77 | $\begin{gathered} \text { Listen: } \\ 1000-1500 \\ 54 \% \end{gathered}$ | $\begin{aligned} & \text { 10-15: No } \\ & \text { Audio } \end{aligned}$ | 71 |
|  | 06-08: <br> Streaming <br> Service | 18 |  | 08-10: <br> Streaming Service | 14 |  | 10-15: <br> Streaming Service | 20 |
|  | 06-08: Music On Youtube | 8 |  | 08-10: Music On Youtube | 8 |  | 10-15: Music On Youtube | 10 |
|  | 06-08: Own Playlist/ Music | 7 |  | 08-10: Own Playlist/ Music | 7 |  | 10-15: Own Playlist/ Music | 7 |
|  | 06-08: <br> Podcasts | 4 |  | 08-10: <br> Podcasts | 2 |  | 10-15: Other | 2 |
|  | 06-08: Other | 3 |  | 08-10: Other | 2 |  | 10-15: <br> Podcasts | 3 |

## listening / not listening:

| Listen by <br> Daypart |  | Audio used |
| :---: | :---: | :---: |
| Listen: <br> 1500-1800 <br> $62 \%$ | 15-18: No <br> Audio | 63 |
|  | 15-18: <br> Streaming <br> Service | 22 |
|  | On Youtube | 14 |
|  | 15-18: Own <br> Playlist/ <br> Music | 11 |
|  | $15-18:$ <br> Podcasts | 3 |
|  | $15-18:$ Other | 3 |


| Listen by <br> Daypart |  | Audio used |
| :---: | :---: | :---: |
| Listen: <br> 1800-20: No <br> Audio <br> $39 \%$ | 18-20: <br> Streaming <br> Service | $18-20:$ Music <br> On Youtube |
|  | $18-20:$ Own <br> Playlist/ <br> Music | 14 |
|  | $18-20:$ Other | 3 |
|  | $18-20:$ <br> Podcasts | 5 |

## SHARE: heavy listeners




Better results among heavy listeners improves daytime share and ultimately better overall shares

## listening share: 25-44




Ö3 shares were higher in the November sample - the lates results are back to the October levels

## CONVERSION: P1:P2 conversion



Conversion remains relatively low for Life Radio while improving for Krone Hit. This must remain a primary measure for share improvement.

Workday

## Workplace



The historical results change, Life Radio improves but Krone and FM 4 are unchanged

## Workplace




## Workplace



Retention of Life Radio listening continues to improve - now at the same level as Ö3, however the base is low

Workplace
(Life Radio [01] Strategic 2016-2020)
Image: Most Music At Work by WORKLISTENER
(376)

(Life Radio [01] Strategic 2016-2020)


O3 still dominates daytime and workday listening

Notes from the November report are still relevant here:

Daytimes and workday listening are an extremely important area for Life Radio to focus on, growth in heavy listening and workday share is a positive indicator here, however Ö3 dominates daytimes and workdays.

In part this will be a consequence of Morning Show inheritance listening - however there may be an opportunity to develop a more workplace specific focus that is consistent with the stations 'mix' message

Classic / older music features (this day in music) Music / song / mix contesting with daytime payoff.

Key Indicators - Life Radfo

## Life Radio- February 2020

## 25-54 Listening retention - Life Radio



13

6

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|  | 8 0 0 0 1 0 8 |  | $\begin{aligned} & \text { 응 } \\ & 10 \\ & 1 \\ & \hline 8 \\ & 8 \end{aligned}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Share is the benchmark the opportunity for growth is among females during the day

## Life Radio - Feb 2020

## Life Radio: P1 \& P2 listening shares



This highlights the differences between these groups, P1 listening is positive in the morning show and evening. P2 listening share is lower than average in the morning and higher in the afternoon drive period.

## Key Indicators - Life Radio: Core listeners

| LIFE RADIO: February 2020 |  |  |
| :---: | :---: | :---: |
|  | P1 LIFE RADIO | P2 LIFE RADIO |
|  |  |  |
| DAYPART GENERATED SHARE | 73 | 14 |
| Best Music | 69 | 10 |
| Music Know And Like | 62 | 10 |
| Hits Of Today | 33 | 5 |
| Latest/ UpToDate Music | 35 | 5 |
| Mix Old/ New Music | 63 | 21 |
| Mix UpTD /80s /90s | 54 | 22 |
| Songs From 2000s | 41 | 15 |
| Lot Songs From 90s | 44 | 21 |
| Best Songs From 80s | 38 | 23 |
| Most Music | 42 | 11 |
| Most Variety MusicMix | 56 | 13 |
| Plays songs sound same | 9 | 6 |

Music Importance-Images

February 2020
Combined Important: Total


## Tier One

- A Mix of old and new Music
- Music Variety
- Traffic
- Music I know \& like


## Tier two

- Musicmix - nice memories
- More music - little talk
- Weather
- New music \& 80s/90s

Worst case

- Austrian Music
- German Music


Tier One

- A Mix of old and new Music
- Music Variety
- Music I know \& like
- Traffic


## Tier two

- Musicmix - nice memories
- New music \& 80s/90s
- More music - little talk
- Weather

Worst case

- Austrian Music
- German Music

February 2020
Total Important: 25-44M


Tier One

- Music Variety
- Music I know \& like
- A Mix of old and new Music
- Traffic


## Tier two

- Weather
- Musicmix - nice memories
- New music \& 80s/90s
- More music - little talk

Worst case

- Austrian Music
- German Music

Total Important: WHK Life Radio


## Importance: changes

February 2020

Total


25-44F


25-44M
Music Variety Music Know And Like

Reliable Traffic Mix Old/ New Music Reliable Weather Much Music Less Talk MusicMix Nice Memories Mix UpTD /80s /90s Hits Of Today MoShow Fun/ Entertain MoShow Info/ SeriousDJ Latest UpTo Date Music Music New Unkown Amusing/ Funny Progr. Songs From 90s MoShow Comedy/ Laugh

Music Last 10 Years
Songs From 2000s
Songs From 80s
MoShow Cares People OÖ Music Austrian Music German

## Importance: changes

February 2020

## WHK Life Radio




## Images: changes



Music Montages
bpr
Music

Total Best Music improves for Ö3, Krone and Life Radio since 2018, there are small but positive trends for all three stations.

In this age group, Ö3 remains dominant, Krone is also improving Life Radio has an older age group appeal - which shows positive results for the 25-54 age group.
(Life Radio [01] Strategic 2016-2020)
Image: Best Music by TOTAL (900)

(Life Radio [01] Strategic 2016-2020)
Image: Best Music by 25-44 (375)


Montages

| Contemporary Pop (18\%) | Contemporary PopDance (20\%) |
| :---: | :---: |
| Contemporary Pop-Rock (23\%) | 2010s mix (22\%) |
| 2000s Mix (20\%) | 2000s Pop-Rock (23\%) |
| 90s Mix (23\%) | 90s Pop-Rock (27\%) |
| 80s Pop (23\%) | 80s Pop-Rock (27\%) |
| German Pop (22\%) | Austro Rock (31\%) |

## Music- montages 2020

Updated

- The broader age groups show some interesting music coalitions - and there appears to be little to differentiate them - however the age splits on the following page show the impact of the 14-19 age group on a number of these.

|  | TOTAL | 14-19 | 20-29 | 25-34 | 35-44 | 45-54 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Austro Rock | 31 | 29 | 31 | 35 | 27 | 33 |
| 80s Pop Rock | 28 | 21 | 26 | 27 | 29 | 34 |
| 90s pop-rock | 27 | 24 | 30 | 31 | 31 | 25 |
| German Pop | 23 | 18 | 18 | 15 | 22 | 33 |
| Cont Pop Rock | 23 | 32 | 24 | 20 | 18 | 26 |
| 90s Mix | 23 | 22 | 26 | 22 | 19 | 23 |
| 10s Pop Mix | 23 | 35 | 29 | 19 | 17 | 22 |
| 2000s pop-rock | 23 | 24 | 25 | 25 | 27 | 18 |
| 80s Pop | 22 | 9 | 19 | 18 | 30 | 26 |
| Cont Pop Dance | 22 | 37 | 25 | 21 | 20 | 19 |
| 2000s Mix | 20 | 26 | 21 | 20 | 20 | 21 |
| Cont Pop | 19 | 26 | 21 | 14 | 17 | 22 |

- The highlights show the 'centre of passion for each music style with most contemporary music attracting the highest response from under 30 age groups, while older 25+ groups show higher interest in 2000s 90s \& 80s. Austro Rock has strong appeal, but is higher in 25+ age groups.


## Montages

## Montages: total



Montages - Association: total


## 25-44 Females

Montages

Montages: 25-44 Females


Montages - Association: 25-44F


## 25-44 Males

Montages
Montages: 25-44 males


Montages - Association: 25-44M


Cume: Life Radio

Montages
Montages: WHK Life Radio


Montages - Association: Cume Life Radio


## Music interest - station cume

Music Interest (Net) Station Cume


## negative montage

| 10 Feb 2020 TOTAL |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | sample size | Tune Off Change | Keep Listening | Dont Know |
| Neg: German Pop | 349 | 58 | 34 | 8 |
| Neg: Cont Pop Dance | 338 | 50 | 41 | 10 |
| Neg: Cont Pop | 308 | 46 | 42 | 13 |
| Neg: 80s Pop | 289 | 45 | 40 | 16 |
| Neg: Austro Rock | 288 | 54 | 34 | 12 |
| Neg: Cont Pop Rock | 286 | 42 | 46 | 12 |
| Neg: 90s Mix | 284 | 37 | 50 | 12 |
| Neg: 10s Pop Mix | 280 | 41 | 47 | 12 |
| Neg: 2000s Mix | 273 | 39 | 47 | 14 |
| Neg: 2000s pop-rock | 271 | 40 | 46 | 14 |
| Neg: 80s Pop Rock | 249 | 48 | 37 | 15 |
| Neg: 90s pop-rock | 234 | 45 | 41 | 14 |

Montages listen in order of greatest negative reaction

## Association : Life Radio changes

February 2020

WHK Life Radio


# WHK Music interest 

## \&

 station association
## bpr

## montage appeal 2020 updated

- The chart below shows the appeal (net) among each station's cume (WHK) .... These have been updated since the last report. Note also that the results for Austro Rock are boosted by high results across most age groups

|  | $\begin{aligned} & \text { LIFE } \\ & \text { RADIO } \end{aligned}$ |  | Ö3 |  | KRONE HIT |  | RADIO ARABELLA |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 80s Pop Rock | 28 | Austro Rock | 23 | Cont Pop Dance | 20 | 80s Pop | 27 |
| 80s Pop | 20 | 10s Pop Mix | 18 | Cont Pop Rock | 20 | 80s Pop Rock | 25 |
| 90s Pop-Rock | 24 | German Pop | 13 | 2000s Mix | 18 | 90s Mix | 19 |
| 2000s Mix | 15 | Cont Pop Rock | 20 | Cont Pop | 14 | 90s Pop-Rock | 21 |
| 90s Mix | 20 | 2000s Mix | 17 | 10s Pop Mix | 25 | Austro Rock | 19 |
| 2000s pop-rock | 23 | 2000s pop-rock | 23 | German Pop | 10 | 2000s pop-rock | 18 |
| Cont Pop | 16 | Cont Pop Dance | 15 | 2000s pop-rock | 23 | 10s Pop Mix | 22 |
| Austro Rock | 20 | Cont Pop | 16 | 90s Pop-Rock | 22 | Cont Pop | 8 |
| Cont Pop Rock | 17 | 90s Pop-Rock | 27 | 80s Pop Rock | 17 | German Pop | 7 |
| 10s Pop Mix | 24 | 90s Mix | 19 | 90s Mix | 15 | 2000s Mix | 9 |
| German Pop | 11 | 80s Pop Rock | 27 | Austro Rock | 19 | Cont Pop Rock | 13 |
| Cont Pop Dance | 13 | 80s Pop | 18 | 80s Pop | 10 | Cont Pop Dance | -2 |

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## Montage association 2020

- The chart below shows station association for each music type among the station's cume (WHK) .. Ö3 dominates a wide range of music associations among its own cume - the station is 'weakest' in older music types especially 80s and 90s. Life Radio has good music associations from current pop to 90s and 80s among its cume.

|  | $\begin{gathered} \text { LIFE } \\ \text { RADIO } \end{gathered}$ |  | Ö3 |  | KRONE HIT |  | RADIO ARABELLA |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 80s Pop Rock | 34 | Austro Rock | 51 | Cont Pop Dance | 35 | 80s Pop | 35 |
| 80s Pop | 32 | 10s Pop Mix | 50 | Cont Pop Rock | 30 | 80s Pop Rock | 26 |
| 90s Pop-Rock | 32 | German Pop | 50 | 2000s Mix | 25 | 90s Mix | 24 |
| 2000s Mix | 33 | Cont Pop Rock | 48 | Cont Pop | 23 | 90s Pop-Rock | 18 |
| 90s Mix | 35 | 2000s Mix | 47 | 10s Pop Mix | 26 | Austro Rock | 12 |
| 2000s pop-rock | 29 | 2000s pop-rock | 47 | German Pop | 22 | 2000s pop-rock | 14 |
| Cont Pop | 31 | Cont Pop Dance | 46 | 2000s pop-rock | 21 | 10s Pop Mix | 9 |
| Austro Rock | 32 | Cont Pop | 47 | 90s Pop-Rock | 19 | Cont Pop | 11 |
| Cont Pop Rock | 29 | 90s Pop-Rock | 41 | 80s Pop Rock | 10 | German Pop | 10 |
| 10s Pop Mix | 25 | 90s Mix | 36 | 90s Mix | 15 | 2000s Mix | 12 |
| German Pop | 28 | 80s Pop Rock | 34 | Austro Rock | 14 | Cont Pop Rock | 10 |
| Cont Pop Dance | 21 | 80s Pop | 27 | 80s Pop | 8 | Cont Pop Dance | 3 |

* results 1.greater than 40\%
* results 2 between 30\%-40\%


## Other images

## Austrian - German music



| 10-Feb-2020 TOTAL |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { LIFE } \\ \text { RADIO } \end{gathered}$ | KRONE HIT | Ö3 | $\begin{gathered} \text { Ö2/ } \\ \text { Ö2 OÖ } \end{gathered}$ | ÖSTER REICH <br> 1 |  | Dont Know |
| Music German | 9 | 5 | 19 | 22 | 2 | 5 | 24 |
| Music Austrian | 9 | 6 | 18 | 23 | 3 | 5 | 22 |

## Other images



Other images
(Life Radio [01] Strategic 2016-2020)

$\square_{29-N o v-2019} \square 10-\mathrm{Feb}-2020$

Key outcomes: 2020

- Ö3 still dominates and is associated with most of the music segments, both in the market and among its cume. Life Radio however does have a very broad music associationstronger among older 90s and 80s.
- Because the station is more clearly associated with older music it is less aligned with the music interests of the under 30 listeners - however the highest passion for a number of contemporary music types comes from the 14-19 age group
- The music mix is still a power idea and a positive identity for Life Radio however this must be anchored in current hits, Life Radio is not an oldies or nostalgia station. Older music helps create the mix, adding the USP to the static's music position.
- Ö3 is most associated with contemporary music segments and dominates most of these, including pop-dance.
- German pop tests only moderately well and is polarising - the appeal of this music type seems to be diminishing and becoming older

Morning Show

Morning Show

Important: Morning Show Style - Total


## Daypart Listening shares



These trends still show the contrast between the CATI and the online results but also show a stronger result for Life Radio

Daypart Listening shares


The individual monthly samples do show some changes especially for Ö3

Daypart Listening shares
(Life Radio [01] Strategic 2016-2020)
Image: MoShow Best by TOTAL (900)


Small but positive changes for Life Radio - the gap for Ö3 is still substantial
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Morning Show Images: total February 2020

|  | $\begin{aligned} & \text { LIFE } \\ & \text { RADIO } \end{aligned}$ | KRONE HIT | Ö3 | $\begin{aligned} & \text { Ö2/ } \\ & \text { Ö2 Ö } \end{aligned}$ | $\begin{gathered} \text { ÖSTER } \\ \text { REICH } \\ 1 \end{gathered}$ | $\begin{aligned} & \text { RADIO } \\ & \text { ARA- } \\ & \text { BELLA } \end{aligned}$ | Dont Know |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| MoShow Fun/ Entertain | 15 | 10 | 34 | 4 | 1 | 1 | 19 |
| MoShow Best | 13 | 10 | 32 | 6 | 2 | 4 | 13 |
| Reliable Traffic | 12 | 7 | 57 | 6 | 1 | 1 | 8 |
| MoShow Good Information | 12 | 8 | 38 | 9 | 5 | 2 | 13 |
| MoShow Probl People OÖ | 12 | 4 | 18 | 19 | 1 | 2 | 29 |
| Best Amusing/ Funny Prg | 11 | 13 | 36 | 3 | 1 | 1 | 19 |
| Reliable Weather | 10 | 7 | 42 | 9 | 2 | 2 | 17 |
| MoShow Comedy/ Laugh | 9 | 9 | 37 | 1 | 1 | 2 | 25 |
| MoShow Info/ SeriousDJ | 9 | 5 | 33 | 9 | 8 | 2 | 18 |
| MoShow Talk Listn/ DJ | 8 | 6 | 26 | 10 | 4 | 1 | 26 |
| MoShow Wild\& Crazy | 7 | 13 | 22 | 1 | 1 | 2 | 37 |

## Daypart Listening shares



In this age group, results for Life Radio and Krone Hit are close

Morning Show
Important: Morning Show Style - 25-44F

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Morning Show Images: 25-44F February 2020

|  | LIFE RADIO | KRONE HIT | Ö3 | Ö2/ | $\begin{gathered} \hline \text { ÖSTER } \\ \text { REICH } \\ 1 \\ \hline \end{gathered}$ | RADIO ARABELLA | Dont Know |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Reliable Traffic | 16 | 8 | 54 | 3 | 1 | 1 | 10 |
| MoShow Fun/ Entertain | 15 | 16 | 34 | 1 | 0 | 1 | 20 |
| Reliable Weather | 14 | 11 | 44 | 6 | 2 | 1 | 15 |
| MoShow Good Information | 13 | 12 | 42 | 6 | 4 | 1 | 13 |
| MoShow Probl People OÖ | 13 | 5 | 24 | 12 | 1 | 1 | 34 |
| MoShow Best | 12 | 14 | 34 | 3 | 2 | 4 | 14 |
| MoShow Talk Listn/ DJ | 11 | 6 | 33 | 4 | 3 | 1 | 29 |
| Best Amusing/ Funny Prg | 10 | 20 | 38 | 2 | 1 | 1 | 16 |
| MoShow Info/ SeriousDJ | 9 | 9 | 38 | 5 | 6 | 1 | 21 |
| MoShow Comedy/ Laugh | 6 | 15 | 39 | 0 | 1 | 1 | 27 |
| MoShow Wild\& Crazy | 5 | 20 | 25 | 0 | 0 | 1 | 38 |

Daypart Listening shares


In this age group, results for Life Radio and Krone Hit are close

Morning Show
Important: Morning Show Style - 25-44M

$\left.\begin{array}{|c|c|c|c|c|c|c|c|}\hline \text { MoShow Probl People OÖ } & \text { LIFE } \\ \text { RADIO }\end{array} \begin{array}{c}\text { KRONE } \\ \text { HIT }\end{array}\right]$
bpr
2020

- Morning show images are dominated by O 3 there is little clear positioning strength for Life Radio this is particularly the case among 25-44 males
- Until Life Radio can establish a clearer USP for its morning show, the station will be playing catch up in many other product areas - music positioning helps but is not the complete answer.
- The table below highlights the age groups identifying most with each station (relative to total)

| 10-Feb-2020 Image: Best Cont. Your Sex/Age |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | LIFE RADIO | Ö3 | KRONE HIT | Ö2/Ö2 OÖ | $\underset{1}{\text { ÖSTERREICH }}$ | RADIO ARABELLA | RADIO AUSTRIA |
| TOTAL | 12 | 23 | 12 | 8 | 2 | 4 | 2 |
| 14-24 | 10 | 29 | 22 | 0 | 1 | 1 | 2 |
| 25-34 | 13 | 24 | 21 | 4 | 2 | 1 | 4 |
| 35-44 | 14 | 28 | 7 | 6 | 1 | 3 | 2 |
| 45-54 | 14 | 17 | 7 | 11 | 3 | 8 | 1 |
| 55-59 | 7 | 10 | 0 | 29 | 7 | 6 | 0 |

PROGRAMMES

| February 2020 TOTAL |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Like <br> A Lot | Like | Dont <br> Like | Dont <br> Like <br> A/All | Dont <br> Know |  |
| Der Elternsprechtag | 12 | 16 | 11 | 10 | 51 |  |
| Songs Mit <br> Geschichte | 12 | 26 | 7 | 4 | 51 |  |
| Das JEIN Spiel | 7 | 18 | 11 | 8 | 8 | D |

Passion scores among the stations cume are relatively low, unfamiliarity is high.

| February 2020 TOTAL |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | LIFE RADIO | KRONE HIT | Ö3 | RADIO ARABELLA | Dont Know |
| Der Elternsprechtag | 24 | 4 | 10 | 1 | 53 |
| Das JEIN Spiel | 22 | 4 | 7 | 1 | 58 |
| Songs Mit Geschichte | 16 | 2 | 10 | 2 | 60 |
| Die Frage Der Moral | 16 | 4 | 7 | 1 | 65 |
| February 2020 25-44 |  |  |  |  |  |
|  | LIFE RADIO | KRONE HIT | Ö3 | RADIO ARABELLA | Dont Know |
| Der Elternsprechtag | 25 | 3 | 11 | 1 | 51 |
| Das JEIN Spiel | 23 | 4 | 7 | 1 | 56 |
| Songs Mit Geschichte | 17 | 2 | 10 | 2 | 59 |
| Die Frage Der Moral | 16 | 5 | 7 | 1 | 64 |
| February 2020 CUME: LIFE RADIO |  |  |  |  |  |
|  | LIFE RADIO | KRONE HIT | Ö3 | RADIO ARABELLA | Dont Know |
| Der Elternsprechtag | 42 | 3 | 11 | 1 | 36 |
| Das JEIN Spiel | 39 | 5 | 8 | 0 | 41 |
| Songs Mit Geschichte | 28 | 2 | 12 | 2 | 47 |
| Die Frage Der Moral | 28 | 5 | 9 | 0 | 52 |




| February 2020 TOTAL |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Like <br> A Lot | Like | Dont <br> Like | Dont Like A/All | Dont Know |
| MoShow: Ö3 | 27 | 42 | 10 | 9 | 13 |
| MoShow: Life Radio | 12 | 31 | 16 | 6 | 35 |
| MoShow: Radio OÖ | 9 | 25 | 17 | 8 | 40 |
| MoShow: Krone Hit | 8 | 26 | 21 | 12 | 33 |
| MoShow: FM 4 | 8 | 16 | 12 | 7 | 57 |
| MoShow: Ö1 | 6 | 18 | 15 | 9 | 52 |
| MoShow: Radio Arabella | 5 | 24 | 15 | 5 | 51 |

Morning Show Rate - STATION


## INFO - STATION

| February 2020 TOTAL |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Mostly <br> Radio | Mostly <br> Smart phone | Mostly <br> TV | Other |
| Source: Traffic <br> Information | 81 | 15 | 1 | 3 |
| Source: Weather <br> Information | 27 | 56 | 12 | 5 |

Moderators

| February 2020-TOTAL |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| R.Kratky\& S.König | Excel <br> lent | Good | Fair | Poor | Dont <br> Know |  |  |
| M.Knapp\& A.Ableidinger | 32 | 38 | 11 | 8 | 12 |  |  |
| Nora Mayr | 15 | 26 | 16 | 12 | 31 |  |  |
| Silli Riegler | 11 | 31 | 10 | 4 | 45 |  |  |
| W.HaimI\& N.Mayer | 11 | 29 | 9 | 4 | 47 |  |  |
| Christian Zöttel | 10 | 32 | 11 | 3 | 45 |  |  |
| Wolfgang Haiml | 9 | 31 | 10 | 3 | 48 |  |  |

Trends on the following pages

| February 2020 - LIFE RADIO CUME |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Excel lent | Good | Fair | Poor | Dont Know |
| R.Kratky\& S.König | 29 | 41 | 13 | 7 | 11 |
| Nora Mayr | 18 | 42 | 9 | 2 | 28 |
| Silli Riegler | 18 | 42 | 9 | 2 | 29 |
| W.Haiml\& N.Mayer | 17 | 43 | 11 | 2 | 26 |
| M.Knapp\& A.Ableidinger | 16 | 27 | 17 | 13 | 26 |
| Wolfgang Haiml | 16 | 39 | 11 | 3 | 31 |
| Christian Zöttel | 15 | 43 | 12 | 2 | 28 |

Trends on the following pages

## Presenters



These are better results among the cume



These are better results among the cume

## Presenters




These are better results among the cume



These are better results among the cume

Slogans, brand and other images

## Slogans and associations

## Slogans TOTAL

February 2020

|  | Like <br> A Lot | Like | Dont <br> Like | Dont <br> Like <br> A/All | Dont <br> Know |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Die Meiste Musik | 20 | 31 | 29 | 9 | 11 |
| Der Perfekte Musikmix | 18 | 38 | 26 | 5 | 13 |
| Kultshits/ Beste Heute | 14 | 29 | 28 | 13 | 16 |
| Musik Musik Musik | 13 | 26 | 30 | 12 | 20 |
| Die Echte Abwechslung | 11 | 28 | 27 | 12 | 22 |
| Hier Spielt Mein Leben | 6 | 19 | 33 | 21 | 20 |

bpr

## Slogans and associations

Slogans: total
Die Meiste Musik
Musik Musik Musik
Der Perfekte Musikmix Die Echte Abwechslung $\square$ Kultshits/ Beste Heute Hier Spielt Mein Leben

## Slogans and associations

## Slogan Station



## Slogans and associations

(Life Radio [01] Strategic 2016-2020)
SlgStat: Der Perfekte Musikmix by TOTAL
(900)



## Slogans and associations




## Slogans and associations




## Other Images

(Life Radio [01] Strategic 2016-2020)
Image: Quiz Win Small Prizes by TOTAL (900)

$\square_{29-N o v-2019} \square 10-\mathrm{Feb}-2020$

Other images


## Other images




Other images


## Music structure and recommendations

## Morning Show

- The Morning Show remains one of the great strengths of Ö3 and this colours many other results here.
- Not only does the station dominate listening share, the passion for the show among listeners is the highest in the market.
- Building morning show listening (and loyalty) is the biggest opportunity for Life Radio.
- Planned changes in the morning show presentation should be aimed at providing a long-term platform for Life Radio .. the station's main attribute in the morning is 'fun and entertaining' however there is also an opportunity to focus more on local info ...
- Ö3 dominates traffic images.


## Music structure and recommendations

## The importance of clear music positioning

- The positives noted in the last report are still here
- Life Radio is most associated with 90s and 80s, but has strong association for 200o and (some) current music - mainly mainstream pop. The sample from the '10s' has good appeal although most current music segments are still dominated by Ö3
- Krone is more clearly positioned as a contemporary music station with pop-dance the style most associated. Krone does not dominate the market, the station appeals mainly to 14-24 age groups but the station has good $25-34$ appeal as well- here is where Krone represents a threat to Life Radio
- The association of Life Radio with old/new music mix (and variations of this) is. also a good outcome, reinforced by clear association of the 'Perfekte MusicMix' slogan. Note however that Life Radio does not own this outright in the total market.
- Life Radio has a broad base of music association - from current pop to older 90s and 80s especially among 25-44 females. The station does not have particularly clear imaging/ associations for males. The current music on the station needs a stronger presence without removing or reducing the stations clear mix associations


## Life Radio Strengths - Weaknesses



## Sample \& appendix

Sample

## AGE \& AREA




AREA


Sample: Monthly


Sample: Monthly


